



**CIGNA Healthcare
2 Securities Centre
3500 Piedmont Road, Suite 200
Atlanta, GA 30305**

Dear State Health Benefit Plan Employee:

Under the Consumer Choice Option plan offered through CIGNA Healthcare of GA, members who enroll in the Consumer Choice Option have access to out-of-network providers (physicians, hospitals, and ancillary providers), subject to certain conditions.

A Provider Nomination Form must be completed by you and the provider you are nominating. The form must be completed for each family member that wishes to utilize providers that are not part of the CIGNA Healthcare of GA network. The provider nominated must be willing to accept CIGNA HealthCare's payment terms of similarly situated participating providers, and must also meet all other reasonable criteria as required by the managed care plan.

CIGNA HealthCare must accept the provider prior to any services being performed in order for the service to be eligible for coverage under the Consumer Choice Option plan. Once the provider meets and agrees to all the criteria, and upon notice of confirmation from CIGNA HealthCare of Georgia of acceptance, you may access the provider for care. A completed Provider Nomination Form may take up to three business days to be processed.

Please review the CCO FAQ document that will help to familiarize you with the Consumer Choice Option. If you have any questions please contact our customer service at the number indicated on the back of your ID card.

Sincerely,

CIGNA HealthCare of Georgia

Attachments